

If you wish to send us your product for servicing

We require you to complete the back of this form so we have your contact details and a description of the work you would like doing and any known faults. This does not need to be definitive as our service personnel will contact you to discuss the work and potential cost before proceeding with any work. We will attempt to service your product and place it in the post within 5 working days. Rebreather electronics are slightly more involved but we try to complete these within 10-14 days. During busy periods lead-times can be slightly longer. These are often at the beginning and end of the UK diving season and after retail dive shows. If you need your product back within a specific time frame, please do let us know and we will do all we can to accommodate you. Please contact our Customer Service Team on 01326 561040 or bcdsales@apdiving.com or ccrsales@apdiving.com.

Return Options:

Please enclose this form with your product having completed the details overleaf.

1. By Post

Please return your item(s) to:

Service Department
AP Diving
Water-ma-Trout Industrial Estate
Helston
Cornwall
TR13 0LW
United Kingdom

You are responsible for the goods until we receive it, so please select a service that you feel is appropriate. This might include proof of postage or even traceable and insured.

2. By Collect+ (UK Only)

Collect+ is a distribution network operating from 5000 small shops in the UK. Simply visit www.collectplus.co.uk, click send a parcel, enter our postcode TR130LW and add Service Department and AP Diving to the recipient details. Select your parcel size and service you require before following the payment and label printing instructions. Attach your Collect+ label to your packaging before you drop it off at your nearest Collect+ location which you will find during the final step of the process on the Collect+ website.

This service can be used for parcels measuring up to 60 x 50 x 50cm and 10Kg. For your convenience, our packaging for BCD's fits within these limits.

3. Drop off to the AP Diving Factory or Dive Show

If you are local to our factory in Helston, Cornwall, you are welcome to return your product to us directly. Our location can be found @ www.apdiving.com/contact-us. This also applies at Dive Shows, so feel free to deliver your products to our show stand and we will gladly return them to the factory once the show finishes.

Customer Details	
Name	
Address	
Daytime Telephone No.	
Email Address	
Company (if applicable)	

Product	Please state service requirement and/or known fault(s)